

Kaizen Event Facilitator Training

Presented by Mike Osterling

March 12-13, 2010 8:00 a.m.—5:00 p.m.

Hosted by H M Electronics 14110 Stowe Drive, Poway, CA

Attend this informative, hands-on two-day workshop and acquire the foundations for effective event facilitation.

Join us to learn:

- What a kaizen event is and when to use the kaizen event approach.
- How to scope a kaizen event.
- How to identify who should be involved at each stage of the event, from planning through follow-up.
- What the key success factors are to planning and executing events that generate rapid and sustainable results.
- How to translate improvements into financial terms.

Bring sustainable, bottom-line results to your organization while educating employees and gaining buy-in from your workers.

Prerequisites: A solid understanding of the core lean tools including waste identification, value stream mapping, takt time, flow and pull; good team facilitation skills

MIKE OSTERLING has more than 25 years of management experience and has been supporting organizations on their lean journey for the last 12 years. As the Lean Manufacturing Manager for Square D Company for six years Mike guided their application of the lean approach in manufacturing and non-manufacturing areas. An independent consultant for the last 10 years, Mike has worked in a variety of industries including aerospace, capital equipment, medical products, consumer goods, automotive, construction and pharmaceuticals. A founder of San Diego State University's Lean Enterprise Certificate Program in 1999, he continues to teach in the program and in UCSD's Lean Enterprise Program. Fluent in Spanish, Mike earned his MBA in International Business from San Diego State University and holds a BS in Production and Operations Management. He is a Certified Trainer for the Implementation of Lean Manufacturing through the University of Kentucky, is a Six Sigma Black Belt and is CPIM certified through APICS. Mike is co-author of the book "The Kaizen Event Planner: Achieving Rapid Improvement in Office, Service and Technical Environments" as well as "Metrics-Based Process Mapping: An Excel-Based Solution", both published by Productivity Press.



For more information, please contact Preston W. Blevins, CFPIM, FBPICS, CIRM, CSCP at (562) 708-9773 or pwblevins@earthlink.net